

PLAN DESIGN

Customer Name: PA National plans 10-12 7/10/14 Proposed Effective Date: 01-01-2015 Policy Period: 0 Data Source ID: D6994 - 1 - PA Option: 1 Plan: Open POS Plus Plan Location(s): Pennsylvania Specialty Networks Included: None Quoted Organization Name: Aetna



PA National plans 10-12 7/10/14 Proposed Effective Date: 01-01-2015 Open Access[®] Managed Choice[®] POS - Pennsylvania PLAN DESIGN & BENEFITS BY AETNALIEE INCLUSION

PROVIDED BY AETNA LIFE INSURANCE COMPANY

PLAN FEATURES	IN-NETWORK	OUT-OF-NETWORK
Deductible (per calendar year)	\$6,000 Individual	\$8,000 Individual
	\$12,000 Family	\$16,000 Family
Il covered expenses accumulate se	parately toward the preferred or non-pref	erred Deductible.
	ctible must be met prior to benefits being	
lember cost sharing for certain servi	ices, as indicated in the plan, are exclude	ed from charges to meet the Deductible.
harmacy expenses apply towards th		
	nily members will be considered as having	a met their Deductible for the remainder o
	lual Deductible to satisfy within the Famil	
lember Coinsurance	Covered 100%	20%
pplies to all expenses unless otherw		
Payment Limit (per calendar year)	\$6,000 Individual	\$10,000 Individual
ayment Linit (per calendar year)	\$12,000 Family	\$20,000 Family
Il covered expenses accumulate co	parately toward the preferred or non-pref	
	its may not apply toward the Payment Lir	
harmacy expenses apply towards th		an paraantaga, appava, and daductibles
	esulting from the application of coinsuran	ce percentage, copays, and deductibles
except any penalty amounts) may be		t Oneo Fomily Doymont Limitic wort all
	to satisfy within the Family Payment Limit	t. Once Family Payment Limit is met, all
amily members will be considered as	s naving met their Payment Limit.	
ifetime Maximum		
Inlimited except where otherwise inc		
laymont for Non-Droforrod	Not Applicable	Professional: 105% of Medicare
ayment for Non-Freieneu	Not Applicable	
·		Facility: 140% of Medicare
Primary Care Physician Selection	Optional	Facility: 140% of Medicare Not Applicable
Payment for Non-Preferred Primary Care Physician Selection Certification Requirements -	Optional	Not Applicable
Primary Care Physician Selection Certification Requirements -		Not Applicable
Primary Care Physician Selection Certification Requirements - Certification for certain types of Non-I	Optional	Not Applicable a reduction in benefits paid for that care
Primary Care Physician Selection Certification Requirements - Certification for certain types of Non- Certification for Hospital Admissions,	Optional Preferred care must be obtained to avoid	Not Applicable a reduction in benefits paid for that care scent Facility Admissions, Home Health
Primary Care Physician Selection Certification Requirements - Certification for certain types of Non- Certification for Hospital Admissions, Care, Hospice Care and Private Duty	Optional Preferred care must be obtained to avoid Treatment Facility Admissions, Convale	Not Applicable a reduction in benefits paid for that care scent Facility Admissions, Home Health
Primary Care Physician Selection Certification Requirements - Certification for certain types of Non- Certification for Hospital Admissions, Care, Hospice Care and Private Duty \$ \$400 per occurrence.	Optional Preferred care must be obtained to avoid Treatment Facility Admissions, Convale	Not Applicable a reduction in benefits paid for that care scent Facility Admissions, Home Health
Primary Care Physician Selection Certification Requirements - Certification for certain types of Non-I Certification for Hospital Admissions, Care, Hospice Care and Private Duty s \$400 per occurrence. Referral Requirement	Optional Preferred care must be obtained to avoid Treatment Facility Admissions, Convale Nursing is required - excluded amount a	Not Applicable a reduction in benefits paid for that care scent Facility Admissions, Home Health pplied separately to each type of expens
Primary Care Physician Selection Certification Requirements - Certification for certain types of Non- Certification for Hospital Admissions, Care, Hospice Care and Private Duty \$ \$400 per occurrence. Ceferral Requirement PREVENTIVE CARE	Optional Preferred care must be obtained to avoid Treatment Facility Admissions, Convale Nursing is required - excluded amount a None IN-NETWORK	Not Applicable a reduction in benefits paid for that care scent Facility Admissions, Home Health pplied separately to each type of expens None OUT-OF-NETWORK
Primary Care Physician Selection Certification Requirements - Certification for certain types of Non- Certification for Hospital Admissions, Care, Hospice Care and Private Duty s \$400 per occurrence. Ceferral Requirement PREVENTIVE CARE Coutine Adult Physical Exams/	Optional Preferred care must be obtained to avoid Treatment Facility Admissions, Convale Nursing is required - excluded amount a None	Not Applicable a reduction in benefits paid for that care scent Facility Admissions, Home Health pplied separately to each type of expens None
Primary Care Physician Selection Certification Requirements - Certification for certain types of Non- Certification for Hospital Admissions, Care, Hospice Care and Private Duty \$ \$400 per occurrence. Ceferral Requirement CREVENTIVE CARE Coutine Adult Physical Exams/ mmunizations	Optional Preferred care must be obtained to avoid Treatment Facility Admissions, Convaled Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived	Not Applicable a reduction in benefits paid for that care scent Facility Admissions, Home Health pplied separately to each type of expens None OUT-OF-NETWORK 20%; after deductible
Primary Care Physician Selection Certification Requirements - Certification for certain types of Non- Certification for Hospital Admissions, Care, Hospice Care and Private Duty (\$ \$400 per occurrence. Ceferral Requirement CREVENTIVE CARE Coutine Adult Physical Exams/ mmunizations exam every 12 months for member	Optional Preferred care must be obtained to avoid Treatment Facility Admissions, Convale Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived Ts age 22 to age 65; 1 exam every 12 mo	Not Applicable I a reduction in benefits paid for that care scent Facility Admissions, Home Health pplied separately to each type of expens None OUT-OF-NETWORK 20%; after deductible nths for adults age 65 and older.
Primary Care Physician Selection Certification Requirements - Certification for certain types of Non- Certification for Hospital Admissions, Care, Hospice Care and Private Duty \$400 per occurrence. Ceferral Requirement PREVENTIVE CARE Coutine Adult Physical Exams/ mmunizations exam every 12 months for member Coutine Well Child	Optional Preferred care must be obtained to avoid Treatment Facility Admissions, Convaled Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived	Not Applicable a reduction in benefits paid for that care scent Facility Admissions, Home Health pplied separately to each type of expens None OUT-OF-NETWORK 20%; after deductible
Primary Care Physician Selection Certification Requirements - Certification for certain types of Non- Certification for Hospital Admissions, Care, Hospice Care and Private Duty \$400 per occurrence. Ceferral Requirement PREVENTIVE CARE Routine Adult Physical Exams/ mmunizations exam every 12 months for member Routine Well Child Exams/Immunizations	Optional Preferred care must be obtained to avoid Treatment Facility Admissions, Convales Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived rs age 22 to age 65; 1 exam every 12 mo Covered 100%; deductible waived	Not Applicable I a reduction in benefits paid for that care scent Facility Admissions, Home Health pplied separately to each type of expens None OUT-OF-NETWORK 20%; after deductible nths for adults age 65 and older. 20%; deductible waived
Primary Care Physician Selection Certification Requirements - Certification for certain types of Non- Certification for Hospital Admissions, Care, Hospice Care and Private Duty \$ \$400 per occurrence. Ceferral Requirement PREVENTIVE CARE Coutine Adult Physical Exams/ mmunizations exam every 12 months for member Coutine Well Child Exams/Immunizations exams in the first 12 months of life,	Optional Preferred care must be obtained to avoid Treatment Facility Admissions, Convale Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived Ts age 22 to age 65; 1 exam every 12 mo	Not Applicable I a reduction in benefits paid for that care scent Facility Admissions, Home Health pplied separately to each type of expens None OUT-OF-NETWORK 20%; after deductible nths for adults age 65 and older. 20%; deductible waived
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Primary Care Physician Selection Certification Requirements - Certification for certain types of Non- Certification for Hospital Admissions, Care, Hospice Care and Private Duty \$400 per occurrence. Ceferral Requirement PREVENTIVE CARE Coutine Adult Physical Exams/ mmunizations exam every 12 months for member Coutine Well Child Exams/Immunizations exams in the first 12 months of life, exam per year thereafter to age 22. Coutine Gynecological Care Exams	Optional Preferred care must be obtained to avoid Treatment Facility Admissions, Convaled Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived 3 exams in the second 12 months of life Covered 100%; deductible waived	Not Applicable I a reduction in benefits paid for that care scent Facility Admissions, Home Health pplied separately to each type of expens None OUT-OF-NETWORK 20%; after deductible nths for adults age 65 and older. 20%; deductible waived
Primary Care Physician Selection Certification Requirements - Certification for certain types of Non- Certification for Hospital Admissions, Care, Hospice Care and Private Duty \$ \$400 per occurrence. Ceferral Requirement PREVENTIVE CARE Routine Adult Physical Exams/ mmunizations exam every 12 months for member Routine Well Child Exams/Immunizations exam sin the first 12 months of life, exam per year thereafter to age 22. Routine Gynecological Care Exams includes routine tests and related lab	Optional Preferred care must be obtained to avoid Treatment Facility Admissions, Convaled Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived 3 exams in the second 12 months of life s Covered 100%; deductible waived fees.	Not Applicable I a reduction in benefits paid for that care scent Facility Admissions, Home Health pplied separately to each type of expens None OUT-OF-NETWORK 20%; after deductible nths for adults age 65 and older. 20%; deductible waived , 3 exams in the third 12 months of life, ~ 20%; deductible waived
Primary Care Physician Selection Certification Requirements - Certification for certain types of Non- Certification for Hospital Admissions, Care, Hospice Care and Private Duty \$400 per occurrence. Ceferral Requirement PREVENTIVE CARE Routine Adult Physical Exams/ mmunizations exam every 12 months for member Routine Well Child Exams/Immunizations exam per year thereafter to age 22. Routine Gynecological Care Exams includes routine tests and related lab Routine Mammograms	Optional Preferred care must be obtained to avoid Treatment Facility Admissions, Convales Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived 3 exams in the second 12 months of life s Covered 100%; deductible waived fees. Covered 100%; deductible waived	Not Applicable I a reduction in benefits paid for that care scent Facility Admissions, Home Health pplied separately to each type of expens None OUT-OF-NETWORK 20%; after deductible nths for adults age 65 and older. 20%; deductible waived , 3 exams in the third 12 months of life, 7 20%; deductible waived 20%; after deductible
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Primary Care Physician Selection Certification Requirements - Certification for certain types of Non- Certification for Hospital Admissions, Care, Hospice Care and Private Duty \$ \$400 per occurrence. Referral Requirement PREVENTIVE CARE Routine Adult Physical Exams/ mmunizations exam every 12 months for member Routine Well Child Exams/Immunizations exam per year thereafter to age 22. Routine Gynecological Care Exams includes routine tests and related lab Routine Mammograms Vomen's Health includes: Screening for gestational di	Optional Preferred care must be obtained to avoid Treatment Facility Admissions, Convales Nursing is required - excluded amount a None IN-NETWORK Covered 100%; deductible waived 3 exams in the second 12 months of life s Covered 100%; deductible waived fees. Covered 100%; deductible waived Covered 100%; deductible waived	Not Applicable I a reduction in benefits paid for that care scent Facility Admissions, Home Health pplied separately to each type of expens None OUT-OF-NETWORK 20%; after deductible nths for adults age 65 and older. 20%; deductible waived , 3 exams in the third 12 months of life, 7 20%; deductible waived 20%; after deductible 20%; after deductible NA testing, counseling for sexually
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Recommended: For covered males age 40 and over.



PA National plans 10-12 7/10/14 Proposed Effective Date: 01-01-2015 Open Access[®] Managed Choice[®] POS - Pennsylvania

PLAN DESIGN & BENEFITS PROVIDED BY AETNA LIFE INSURANCE COMPANY

	Covered 100%; deductible waived	20%; after deductible
Recommended: For covered males ag		
Colorectal Cancer Screening	Covered under Routine Adult Exams	Covered under Routine Adult Exams
Recommended: For all members age		
Routine Eye Exams	Covered 100%; deductible waived	20%; after deductible
1 routine exam per 12 months.		
Routine Hearing Screenings	Covered 100%; deductible waived	20%; after deductible
PHYSICIAN SERVICES	IN-NETWORK	OUT-OF-NETWORK
Office Visits to PCP	Covered 100%; after deductible	20%; after deductible
Includes services of an internist, gener	ral physician, family practitioner or pediatr	ician.
Specialist Office Visits	Covered 100%; after deductible	20%; after deductible
Pre-Natal Maternity	Covered 100%; deductible waived	Covered according to standard claim
•		practice.
E-visit to PCP	Covered 100%; after deductible	20%; after deductible
An E-visit is an online internet consulta	ation between a physician and an establis	hed patient about a non-emergency
	onducted through our authorized internet	
E-visit to Specialist	Covered 100%; after deductible	20%; after deductible
An E-visit is an online internet consulta	ation between a physician and an establis	hed patient about a non-emergency
	onducted through our authorized internet	
Walk-in Clinics	Covered 100%; after deductible	20%; after deductible
Walk-in Clinics are network, free-stand	ding health care facilities. They are an alt	ernative to a physician's office visit for
	ency illnesses and injuries and the adminis	
	vices or the ongoing care provided by a p	
	pital, shall be considered a Walk-in Clinic	
Allergy Testing	Member cost sharing is based on the	Member cost sharing is based on the
<i>c, c</i>	type of service performed and the	type of service performed and the
	place of service where it is rendered;	place of service where it is rendered;
	after deductible	after deductible
Allergy Injections	Member cost sharing is based on the	Member cost sharing is based on the
	type of service performed and the	type of service performed and the
	place of service where it is rendered;	
	place of service where it is rendered,	
	after deductible	
Audiometric Hearing Exams	•	place of service where it is rendered;
	after deductible	place of service where it is rendered; after deductible
1 routine exam per 24 months.	after deductible	place of service where it is rendered; after deductible
1 routine exam per 24 months. DIAGNOSTIC PROCEDURES	after deductible Covered 100%; deductible waived	place of service where it is rendered; after deductible 20%; after deductible
1 routine exam per 24 months. DIAGNOSTIC PROCEDURES Diagnostic X-ray	after deductible Covered 100%; deductible waived IN-NETWORK Covered 100%; after deductible	place of service where it is rendered; after deductible 20%; after deductible OUT-OF-NETWORK 20%; after deductible
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1 routine exam per 24 months. DIAGNOSTIC PROCEDURES Diagnostic X-ray If performed as a part of a physician or applicable physician's office visit mem Diagnostic Laboratory If performed as a part of a physician or applicable physician's office visit mem Diagnostic Outpatient Complex Imaging	after deductible Covered 100%; deductible waived IN-NETWORK Covered 100%; after deductible ffice visit and billed by the physician, expe ber cost sharing. Covered 100%; after deductible ffice visit and billed by the physician, expe ber cost sharing. Covered 100%; after deductible	place of service where it is rendered; after deductible 20%; after deductible OUT-OF-NETWORK 20%; after deductible enses are covered subject to the 20%; after deductible enses are covered subject to the 20%; after deductible
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DIAGNOSTIC PROCEDURES Diagnostic X-ray If performed as a part of a physician o applicable physician's office visit mem Diagnostic Laboratory If performed as a part of a physician o applicable physician's office visit mem Diagnostic Outpatient Complex Imaging EMERGENCY MEDICAL CARE Urgent Care Provider Non-Urgent Use of Urgent Care Provider	after deductible Covered 100%; deductible waived IN-NETWORK Covered 100%; after deductible ffice visit and billed by the physician, expe ber cost sharing. Covered 100%; after deductible ffice visit and billed by the physician, expe ber cost sharing. Covered 100%; after deductible IN-NETWORK Covered 100%; after deductible Not Covered	place of service where it is rendered; after deductible 20%; after deductible OUT-OF-NETWORK 20%; after deductible enses are covered subject to the 20%; after deductible enses are covered subject to the 20%; after deductible OUT-OF-NETWORK 20%; after deductible Not Covered
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PLAN DESIGN & BENEFITS

PROVIDED BY AETNA LIFE INSURANCE COMPANY

Emergency Use of Ambulance	Covered 100%; after deductible	Same as preferred care.
Non-Emergency Use of Ambulance	Not Covered	Not Covered
HOSPITAL CARE	IN-NETWORK	OUT-OF-NETWORK
npatient Coverage	Covered 100%; after deductible	20%; after deductible
	Il covered benefits incurred during a me	ember's inpatient stay.
npatient Maternity Coverage	Covered 100%; after deductible	20%; after deductible
includes delivery and postpartum are)		
he member cost sharing applies to a	Il covered benefits incurred during a me	ember's inpatient stay.
Outpatient Hospital Expenses	Covered 100%; after deductible	20%; after deductible
he member cost sharing applies to a	Il covered benefits incurred during a me	
Outpatient Surgery	Covered 100%; after deductible	20%; after deductible
	Il covered benefits incurred during a me	
Outpatient Surgery - Freestanding	Covered 100%; after deductible	20%; after deductible
acility		
	Il covered benefits incurred during a me	ember's outpatient visit.
IENTAL HEALTH SERVICES	IN-NETWORK	OUT-OF-NETWORK
npatient	Covered 100%; after deductible	20%; after deductible
he member cost sharing applies to a	Il covered benefits incurred during a me	
Outpatient	Covered 100%; after deductible	20%; after deductible
	Il covered benefits incurred during a me	
LCOHOL/DRUG ABUSE	IN-NETWORK	OUT-OF-NETWORK
SERVICES		
npatient	Covered 100%; after deductible	20%; after deductible
	type of service performed and the place	
Residential Treatment Facility	Covered 100%; after deductible	20%; after deductible
Dutpatient	Covered 100%; after deductible	20%; after deductible
	Il covered benefits incurred during a me	
THER SERVICES	IN-NETWORK	OUT-OF-NETWORK
Convalescent Facility	Covered 100%; after deductible	20%; after deductible
imited to 120 days per calendar year.		
	Il covered benefits incurred during a me	
ome Health Care	Covered 100%; after deductible	20%; after deductible
imited to 120 visits per calendar year		
	e visit. Each visit up to 4 hours by a ho	
lospice Care - Inpatient	Covered 100%; after deductible	20%; after deductible
	Il covered benefits incurred during a me	
lospice Care - Outpatient	Covered 100%; after deductible	20%; after deductible
	Il covered benefits incurred during a me	
Private Duty Nursing - Outpatient	Covered 100%; after deductible	20%; after deductible
	up to 8 hours will be deemed to be one	
Outpatient Short-Term	Covered 100%; after deductible	20%; after deductible
Rehabilitation		
ncludes Speech, Physical, and Occur	pational Therapy, limited to 60 visits per	calendar vear.

Includes Speech, Physical, and Occupational Therapy, limited to 60 visits per calendar year.



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Autism Behavioral Therapy	Refer to MBH Outpatient Mental Health	Refer to MBH Outpatient Mental Health
Covered same as any other Outpatient	Mental Health benefit	
Autism Applied Behavior Analysis	Refer to MBH Outpatient Mental Health	Refer to MBH Outpatient Mental Health
Covered same as any other Outpatient	Mental Health benefit with no age or visi	t limitations.
Autism Physical Therapy	Covered 100%; after deductible	20%; after deductible
Autism Occupational Therapy	Covered 100%; after deductible	20%; after deductible
Autism Speech Therapy	Covered 100%; after deductible	20%; after deductible
Spinal Manipulation Therapy	Covered 100%; after deductible	20%; after deductible
Limited to 20 visits per calendar year.	Covered 100%; after deductible	20%; after deductible
Durable Medical Equipment		
Diabetic Supplies (if not covered under Pharmacy benefit)	Covered same as any other medical expense.	Covered same as any other medical expense.
Contraceptive drugs and devices not obtainable at a pharmacy	Covered 100%; deductible waived	Covered same as any other expense.
Generic FDA-approved Women's Contraceptives	Covered 100%; deductible waived	Not Covered
Transplants	Covered 100%; after deductible	20%; after deductible
•	Preferred coverage is provided at an	Non-Preferred coverage is provided a
	IOE contracted facility only.	a Non-IOE facility.
Bariatric Surgery	Covered 100%; after deductible	20%; after deductible
The member cost sharing applies to all	covered benefits incurred during a mem	ber's inpatient stay.
Out of Area Dependents	Coverage provided at the non-preferre	d benefit level of the plan.
FAMILY PLANNING	IN-NETWORK	OUT-OF-NETWORK
Infertility Treatment	Member cost sharing is based on the	Member cost sharing is based on the
	type of service performed and the place of service where it is rendered;	type of service performed and the place of service where it is rendered;
Diagnosis and treatment of the underly	after deductible	after deductible
Comprehensive Infertility Services	Not Covered	Not Covered
Advanced Reproductive	Not Covered	Not Covered
Technology (ART)	Not Covered	Not Covered
	Member cost sharing is based on the	Member cost sharing is based on the
vasectomy	type of service performed and the place of service where it is rendered;	type of service performed and the place of service where it is rendered;
Vasectomy Tubal Ligation	type of service performed and the	type of service performed and the place of service where it is rendered; after deductible. Member cost sharing is based on the type of service performed and the place of service where it is rendered;
-	type of service performed and the place of service where it is rendered; after deductible	type of service performed and the place of service where it is rendered; after deductible. Member cost sharing is based on the type of service performed and the

Pharmacy Plan Type

Open Formulary; with mid-year changes



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Retail	Covered 100% after combined	20% of submitted cost after the
	medical/Rx plan deductible up to a 30	applicable preferred copay
	day supply at participating	
	pharmacies.	
Mail Order	Covered 100% after combined	Not Applicable
	medical/Rx plan deductible up to a	
	31-90 day supply from Aetna Rx	
	Home Delivery.	
Aetna Specialty CareRx	Covered 100% for formulary and	
	non-formulary drugs.	
First prescription fill at any retail drug fa	acility. Subsequent fills must be through A	Netna Specialty Pharmacy [®] .
Choose Generics with Dispense as	Written (DAW) override - The member p	bays the applicable copay only, if the
physician requires brand. If the member	er requests brand when a generic is availa	able, the member pays the applicable
copay plus the difference between the	generic price and the brand price.	
Plan Includes: Diabetic supplies.		
Performance Enhancing Drugs limited	to 4 tablets per month.	
Oral and injectable fertility drugs includ is limited).	ed (physician charges for injections are n	ot covered under RX, medical coverage
Precert for growth hormones included.	Expanded Precert included with 90 day	Transition of Care.
Step Therapy included with 90 day Tra	nsition of Care.	
Formulary Generic FDA-approved Wor	men's Contraceptives and certain over-the	e-counter preventive medications
covered 100% in network.		
GENERAL PROVISIONS		
	Spouse, children from birth to age 26 re	agardloss of student status
Dependents Eligibility	opeace, enharen nem birti te age ze re	eyaluless of sluderil status.
Dependents Eligibility Pre-existing Conditions Exclusion	On effective date: Waived	

**We cover the cost of services based on whether doctors are "in network" or "out of network." We want to help you understand how much we pay for your out-of-network care. At the same time, we want to make it clear how much more you will need to pay for this "out-of-network" care.

• For doctors and other professionals the amount is based on what Medicare pays for these services. The government sets the Medicare rate. Exactly how much we "recognize" depends on the plan you or your employer picks.

• For hospitals and other facilities, the amount is based on what Medicare pays for these services. The government sets the Medicare rate. Exactly how much we "recognize" depends on the plan you or your employer picks.

Your doctor sets his or her own rate to charge you. It may be higher -- sometimes much higher -- than what your plan "recognizes." Your doctor may bill you for the dollar amount that we don't "recognize." You must also pay any copayments, coinsurance and deductibles under your plan. No dollar amount above the "recognized charge" counts toward your deductible or out-of-pocket maximums. To learn more about how we pay out-of-network benefits visit our website.

Plans are provided by: Aetna Life Insurance Company. While this material is believed to be accurate as of the production date, it is subject to change.

This managed care plan may not cover all of your health care expenses. Read your contract carefully to determine which health care services are covered. To contact the plan if you are a member, call the number on your ID card; all others, call 1-888-982-3862.

Health benefits and health insurance plans contain exclusions and limitations. Not all health services are covered.



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See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change. You may be responsible for the health care provider's full charges for any non-covered services, including circumstances where you have exceeded a benefit limit contained in the plan. Providers are independent contractors and are not our agents. Provider participation may change without notice. We do not provide care or guarantee access to health services.

The following is a list of services and supplies that are generally *not covered*. However, your plan documents may contain exceptions to this list based on state mandates or the plan design or rider(s) purchased by your employer.

• All medical and hospital services not specifically covered in, or which are limited or excluded by your plan documents.

- Cosmetic surgery, including breast reduction.
- Custodial care.
- Dental care and dental X-rays.
- Donor egg retrieval.
- Durable medical Equipment

• Experimental and investigational procedures, except for coverage for medically necessary routine patient care costs for members participating in a cancer clinical trial.

- Hearing aids
- Home births

• Immunizations for travel or work, except where medically necessary or indicated.

• Implantable drugs and certain injectable drugs including injectable infertility drugs.

• Infertility services, including artificial insemination and advanced reproductive technologies such as IVF, ZIFT, GIFT,

ICSI and other related services, unless specifically listed as covered in your plan documents.

- Long-term rehabilitation therapy.
- Non-medically necessary services or supplies.
- Orthotics except diabetic orthotics.

• Outpatient prescription drugs (except for treatment of diabetes), unless covered by a prescription plan rider and over-the-counter medications (except as provided in a hospital) and supplies.

- Radial keratotomy or related procedures.
- Reversal of sterilization.

• Services for the treatment of sexual dysfunction or inadequacies, including therapy, supplies or counseling or prescription drugs.

- · Special duty nursing.
- Therapy or rehabilitation other than those listed as covered.
- Treatment of behavioral disorders.

• Weight control services including surgical procedures, medical treatments, weight control/loss programs, dietary regimens and supplements, appetite suppressants and other medications; food or food supplements, exercise programs, exercise or other equipment; and other services and supplies that are primarily intended to control weight or treat obesity, including Morbid Obesity, or for the purpose of weight reduction, regardless of the existence of comorbid conditions.

Aetna receives rebates from drug manufacturers that may be taken into account in determining Aetna's Preferred Drug List. Rebates do not reduce the amount a member pays the pharmacy for covered prescriptions. Aetna Rx Home Delivery refers to Aetna Rx Home Delivery, LLC, a licensed pharmacy subsidiary of Aetna Inc., that operates through mail order. The charges that Aetna negotiates with Aetna Rx Home Delivery may be higher than the cost they pay for the drugs and the cost of the mail order pharmacy services they provide. For these purposes, the pharmacy's cost of purchasing drugs takes into account discounts, credits and other amounts that they may receive from wholesalers, manufacturers, suppliers and distributors.

In case of emergency, call 911 or your local emergency hotline, or go directly to an emergency care facility.



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Translation of the material into another language may be available. Please call Member Services at 1-888-982-3862.

Puede estar disponible la traduccion de este material en otro idioma. Por favor llame a Servicios al Miembro al **1-888-982-3862.**

Plan features and availability may vary by location and group size. For more information about Aetna plans, refer to **www.aetna.com**. © 2014 Aetna Inc.